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LOGNOTE -- Chief, Operations Group, 20 November 1985

2. (Schreiner) Met with the IG team (except [redacted]) today to discuss consumer relations. They wanted to know whom I had talked with during my survey early in 1985, what issues had been raised by the consumers, their reaction to our modernization plans, and what followup action had been taken by FBIS. I shared with them the information that I gleaned from my series of meetings with key customer offices, and told them that [redacted] are continuing the dialog. [redacted] said he'd be in contact with Paul soon to see what additional information Paul had uncovered in his rounds.

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(cc: D/FBIS, EA)